



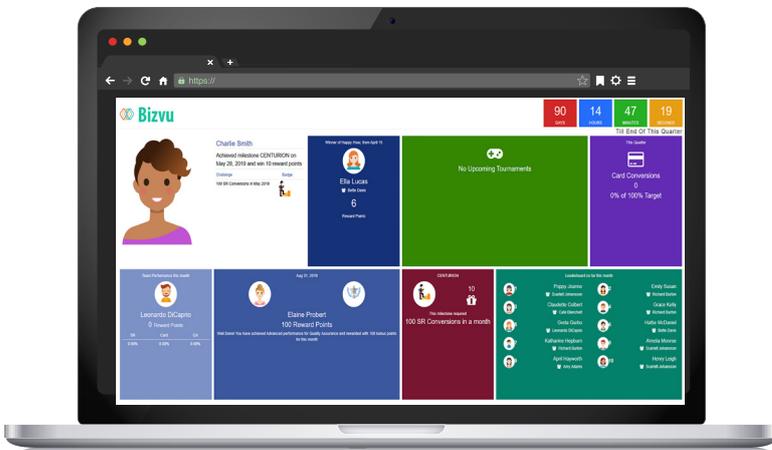
POWERING DIGITAL TRANSFORMATION

Bizvu DASHBOARD

Real-time contact center data, at a glance.



In a world that's increasingly becoming data-driven you need to see key trends and analytics in real-time in order to improve and tackle problem areas in the contact center. Bizvu **DASHBOARD** uses APIs to feed the data through from your existing applications into dashboards that can be personalized whether it be for a specific agent, supervisor or different contact center departments across the company.



UTILIZE YOUR CONTACT CENTER DATA

- Present crucial contact center KPIs
- Highlight and pinpoint areas for improvement
- Display analytics in real-time
- Improve your customers' experience
- Manage your agents' workload and responsibilities better
- View contact center data in a modern and engaging display
- Combine different datasets
- Design and configure your own tiles, including data, size, color and timings

BECOME DATA-DRIVEN

Inquire about Bizvu **DASHBOARD** today!

BRING YOUR CONTACT CENTER DATA TO LIFE



UNDERSTAND KEY KPIS

Consume and digest the key performance indicators of the contact center. The dashboard empowers your business to continually improve.



PERSONALIZED EXPERIENCE

No two businesses are the same. That's why the dashboard is fully customizable for you. Showing exactly what you want to see and how you want to see it.



AGENT FOCUSED

We don't just show generalized contact center data. You can create dashboards for individual agents and teams too. Motivate and reward easily.



MODIFICATION IS EASY

Change happens quickly, we know this. Our dashboard is very easy to adjust so you can respond fast to shifts in your business focus.



EASY INTEGRATION

Bizvu **DASHBOARD** is pre-integrated with Mitel and many other contact center systems. But we're happy to give integration with anything else a go!



DATA SHARING WITHIN COMPANY

Export data that's crucial for manager reports, company-wide meetings and to show how well your contact center agents are performing!

BIZVU ADDS MORE VALUE

We're an innovative software development company with a great pedigree that works to help add value to digital transformation investments like Mitel. Our solutions allow any customer experience to be created and seamlessly integrated into the contact center, CRM and your various other business systems.

Our solutions are quickly configured and some can be ready-to-go in hours. They can be used stand-alone or in unison to underpin wider business gaps and problems. They are key for enhanced business capabilities like automation and self-serve. Working to improve customer experiences and empower and engage agents.

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